Advantages:

- A personal laptop for exclusive use 24/7
- Access at school to Internet and Network files
- Accidental Damage Warranty
- College on-site technical support and hot swap system
- Education Queensland’s bulk purchasing ability
PRINCIPAL’S FOREWARD

At the beginning of Term 2 2011, Kawana Waters State College is introducing a 1 to 1 Laptop Program for Year 11 students, as first phase of the roll-out to all students Years 9 to 12 in accordance with the National Secondary Schools Computer Fund (NSSCF).

We are encouraging students to take these computers home and have exclusive use of that particular device. While the take home component does come at a cost, we believe it represents great value for money. The package includes a high-end laptop, high capacity battery, loaded with the latest software, virus protected, internet accessible (at no cost at school), accidental damage warranty, 3 year warranty, self-insurance and full technical support. The College is organising secure storage whilst sport and like activities are being undertaken by students.

The majority of our teaching staff has obtained their ICT Certificate or Digital Pedagogical Licence which gives teachers the skills to utilise computer technology within the classroom. Staff professional development in the area of eLearning will be ongoing with all staff looking forward to further embedding technology into the classroom.

The College has full wireless coverage for students. This means students will be able to access files or the internet from anywhere in the college.

Research has shown that the most effective eLearning occurs when students have 24/7 access to their own device. “In today’s interconnected and technology-driven world, a learning environment can be virtual, online, remote- in other words, it doesn’t have to be a place at all. Such an environment fosters learning tailored to the needs and wants of the individual. This sort of learning occurs anytime and anyplace, when and where the learner desires. It takes place in the context of relevance, ‘just in time’, rather than ‘just in case’. And such learning offers ‘just what I need’ – that is, the opportunity to acquire knowledge and skills through learning strategies that are personalised and adapted to the learner’s own learning styles and preferences.” (White paper: 21st Century Learning Environments, 2009, http://www.p21.org/documents/le_white_paper-1.pdf)

Please take the time to read and understand this exceptional opportunity being offered to your child. I ask that all parents support this program to further enhance their child’s capacity to learn through the implementation of a 1 to 1 Laptop Program.

Paul Williamson
COLLEGE PRINCIPAL
Kawana Waters State College

1 to 1 LAPTOP PROGRAM

Through the support of the Federal Government and the National Secondary School Computer Fund we are able to purchase laptops to increase access for students.

Starting in 2011 students will be able to enjoy the benefits of these extra devices which can be used both at home and at school. Initially students in Year 11 will be invited to participate in a laptop take home arrangement.

Kawana Waters State College asks that parents lend their support to this valuable opportunity. The successful implementation of a 1 to 1 program is dependent on:

- A strongly supported vision and culture across the College community about the use of laptops
- The development of student centre learning methods
- Ongoing professional development for staff

Laptops will be purchased and owned by Kawana Waters State College. Parents will be asked to pay an annual contribution fee that will cover items such as software licensing, hot swap system, on-site help, self-insurance and accidental damage warranty.

Students in Year 11 will have the opportunity to apply for the first round of take-home laptops in Term 2, 2011. In 2012 a second round will take place increasing the number of participants. Desktop computers will still be available for students across the College Prep to Year 12.

The laptop is to be returned to Kawana Waters State College at the end of the year, end of the agreement, or if the student leaves the College.

The laptop used may vary each year as newer more capable devices become available. However each laptop will be:

- Commercial grade – aluminium chassis, hardened outer casing and durable for school use
- Linked to the Education Queensland Network and have filtered internet and email
- Able to be used at home and school
- Installed with central data storage capability, common file access, backup (if saved on school network) and network software resources
- Protected by Education Queensland anti-virus tools and automated updates
- Repaired by school or service agent technicians, including school owned software and hardware repairs
- Exchanged for a temporary laptop during any repair
- Provided with a battery that can be run for extended periods without charging
- Insured for theft from school and home (excess applies and police report required)
- Covered by accidental damage and comprehensive warranty
- Installed with Kawana Waters State College licensed software (as applicable to the student)
- Availability of secure storage while at school (coming soon)
I to 1 LAPTOP PROGRAM FAQ’s

Extensive research has been undertaken in similar schools to ensure 100% participation in the Kawana Waters State College 1 to 1 program. Below is a set of frequently asked questions about the student laptop program.

THE I to 1 PROGRAM

Q. I had intended to purchase a laptop for my child who is in Year 11 in 2011. Should I proceed?

Your child will have access to a high quality, high performance laptop that can be used both at home and on the Education Queensland Managed Operating Environment. We encourage you to take advantage of Kawana Waters State College 1 to 1 program, so that your child can maximize the use of this learning environment at home and at school.

Q. Am I given the opportunity to purchase the laptop outright?

No, the laptop is to be returned to the College.

DAILY OPERATION

Q. Will my child be expected to bring their laptop to school everyday?

Yes, Kawana Waters teachers are transforming the way they teach to take advantage of students having unlimited use of laptops. The new digital platform for the curriculum program will ensure that laptops will be essential tools in each classroom.

Q. Is there a secure area where my child can leave their laptop during sport, lunch or assembly?

It is anticipated that students will have their laptops with them at all times except under special circumstances such as sport. The school is planning to install lockable storage to ensure the safety of student laptops during non classroom activities.

CONNECTIVITY

Q. Is wireless or wired connectivity to the network available at the School?

A wireless solution has recently been undertaken by Education Queensland and was completed at Kawana Waters State College in March 2011. Students are also able to connect to various wired points across the college.

THE KAWANA WATERS STATE COLLEGE LAPTOP

Q. Can I buy my child their own laptop from a local retail store and connect it to the school network?

No. Only Education Queensland computers are licensed and equipped with the Education Queensland Managed Operating Environment (MOE) to connect to the school network. The MOE offers students access to: the secure filtered school internet, school licensed software, school printers and connection to network software resources and a number of other software resources.
Q. What features are available to the school when laptops are purchased through the Government contract?

All laptops purchased through the Government contract automatically come with a 3 year onsite full service or replacement warranty, including warranty for batteries. (Note: laptop batteries usually fail within 3 years – 3 year battery warranties are not available on retail computers. Batteries can often cost over $200 to replace).

Q. Can I buy exactly the same brand laptop at the same or lower price from retail outlet?

Education Queensland has enormous buying power. It can negotiate an ultra low price for 50,000 units at a time, directly from the manufacturer. Taking into consideration the installed software, full 3 year warranty, extended battery, and technical support, it is highly unlikely you could match this pricing even on run-out or so called ‘specials’.

Q. I can buy a different brand laptop with the same specifications for $100 less than the laptop on offer from school. Is the school price negotiable?

No. To properly compare the specifications, ensure warranty, software and service are taken into account. Computers available via the government contract are tough ‘commercial grade’ models with extra built in shock absorption features, aluminum chassis and hardened outer casing. The Kawana Waters State College model also offers the three year extended warranty including the battery. The Microsoft Office suite amongst other software packages comes standard and the help desk ensures minimal downtime.

Q. What other advantages are there in signing up to the Kawana Waters State College 1 to 1 program?

Like the current school system, the software build on the laptops will be robust and reliable. The laptop selected will be a model especially designed to handle a school environment. In addition, the Resource Centre staff will be available to assist with any school related technical difficulties.

Q. Is the laptop covered under insurance?

Yes, the College self-insurance covers the laptop for three years: at home, at school and in-transit. The following conditions must be met - All care must be taken that the laptop is secure, and a police report will be required if stolen outside of the School’s premises. However an excess fee does apply.

Q. Do I still have to pay for the Student Resource Scheme?

Yes, the laptop is not connected to the Student Resource Scheme. Students still require products covered by the Student Resource Scheme such as teacher notes, workbooks, textbooks, digital textbook licence, printing, science chemicals etc.

**LAPTOP FUNCTION**

Q. Can my child install their own computer games and other personal software?

Yes. Provided they own the software and have a valid licence, there is no restriction. However, the laptop is still school owned and students must not store inappropriate material on the hard drive, as per Kawana Waters State College School Computer Acceptable Use Agreement. Students who do so would risk serious consequences and possible removal from the program.

Q. What material is deemed inappropriate?

Illegal pirated software, music, pictures or videos, any software not purchased by the student and any content that is not suitable to be viewed by persons under the age of 18.
Q. **What software is installed on the main build of the school laptop?**
   The laptop will have the Windows 7 operating system, the 2010 Office Professional suite, antivirus programs and a host of utilities. Other College owned software may also be included such as Adobe CS4.

Q. **If a student installs a virus on their laptop, can it spread to the network?**
   Each laptop will have Education Qld owned Antivirus software installed. This will ensure that most intrusions will be removed from the laptop. The school network also has an antivirus network system to protect against possible attacks. All precautions are taken against malicious software on the network but 100% protection cannot be guaranteed.

Q. **Will the ICT Faculty re-install my child’s personal games and other software?**
   No, in the event of the laptop being rebuilt the ICT Faculty will only restore the original build.

Q. **Will the ICT Faculty assist me with home internet settings and connectivity problems?**
   No. Direct all enquiries to a local private computer technician or to your home internet Service Provider.

Q. **Will Kawana Waters State College take any responsibility for data ‘lost on the laptop due to remote deployment of updates or a computer refresh?**
   No. Software patches and upgrades will be remotely deployed periodically by the school server. In the event of a failure, the entire laptop may be re-imaged to a ‘factory’ state. Students assume ultimate responsibility for their own data files and should back them up everyday onto a personal USB drive or their school network drive.

Q. **Will the ICT Faculty require the laptops for maintenance periods?**
   Yes. There will be times when laptops need to be connected to the network for deployment of software upgrades. This may include school holidays.

Q. **How will my child know when his/her laptop is required for a maintenance period?**
   A notification message will be posted to students via their school email address. Parents can also elect to receive these notifications by email.

**I.T. QUESTIONS**

Q. **Can students “walk up” to the ICT Office for assistance?**
   No. A specific area and specific times will be available for students to bring laptops to ICT staff for assistance and repairs.

Q. **Will a replacement laptop be available for students if theirs is taken for repairs?**
   Yes. There will be a number of spare laptops available that will be issued to students if their laptop requires repairs. Using the borrowed laptop, students can still gain access to their school network files. If the student has saved their files from their laptop to the network or to USB they can work with them as they would normally.
Q. What is the expected repair time period?
Generally it will be one to seven days. Repair times will depend on the job complexity and the current work load of the ICT Faculty and the supplier warranty service.

Q. Will the students who receive laptops in early 2011 have different laptops than those deployed later?
Yes. One of the factors determining which model will be purchased is the pricing available on the Government contract. Computers are subject to world wide price pressures such as the value of the Australian dollar and prices will vary accordingly.

Q. Can my child hand back their laptop after one year and receive a new model for the following year?
No. The model selected for that year will stay with that group of students. Students will keep the same laptop until the end of Year 12, or if they leave the College.

PAYMENT & TAX INFORMATION

Q. What happens if I cannot afford to take part in the program?
Success of the program relies on maximum participation. To assist families to take part in the program for their children, the cost of each laptop has been kept to a bare minimum. The annual fee must be paid in full before the laptop is provided to your child. If you are eligible for the Federal Government’s Education Tax Rebate, you may be able to claim the annual fee as an expense, further reducing the cost of the program.

Q. Are the Kawana Waters State College 1 to 1 laptops eligible for the $1500 Education Tax Rebate?
Yes, provided that those paying for the annual 1 to 1 laptop fee are eligible for the Education Tax Rebate. To find out who is eligible please check the Australia Tax Office website on the link below or consult an accountant. http://www.educationtaxrefund.gov.au/home/

Q. I have two children. Can I get a group discount?
The annual fee is already set as low as possible. However, you may be able to claim for each child via the Education Tax Rebate.

Q. What happens if my child leaves Kawana Waters State College during the year and no longer wishes to keep the laptop? Will there be a partial refund?
Yes. A pro-rata refund will be negotiated with the Business Services Manager.

Q. What if my child does not participate in the 1 to 1 Take Home Program? How will they complete their required class tasks?
Any child that does not participate in the program will be provided with computer access through the computer labs across the college.

SECURITY & LAPTOP CARE

Q. Will there be a place where my child can leave the laptop unattended during a school day?
Students should have their laptops with them at all times. If the student is participating in a non-classroom activity such as sport a lockable storage area will soon be available the College.
Q. **What happens if my child's laptop is stolen?**

The cover for insurance and warranty will cover you against theft and accidental damage of the laptop. The following conditions must be met - if the laptop is stolen from home or in transit, a police report must be filed. If the laptop is stolen while at school, the College will conduct an investigation and may call in the police. Each laptop is equipped with the Track & Trace application, which renders it inoperable. An excess fee of $200 is applied to any lost/stolen laptop.

Q. **What happens if the laptop is accidentally damaged – that is, it falls off a desk?**

Another benefit of the Kawana Waters State College 1 to 1 laptop program is that laptops are covered by the Accidental Damage Program. If accidental damage occurs to a laptop, the student needs to log the damage or situation with ICT staff and a resolution will be reached. A fee of $50 may be applicable.

Q. **Can my child take their laptop with them on holiday?**

Students are permitted to keep their laptops over the holidays unless the ICT Faculty recalls them for a maintenance period. Kawana Waters State College laptops are not permitted interstate or overseas at anytime. All devices are to be returned for maintenance at the end of the school year or whenever the student leaves the college.

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<thead>
<tr>
<th>SUMMARY OF COSTS</th>
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<tbody>
<tr>
<td>(per device)</td>
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<tr>
<td>Cost to Parent for three terms: $150</td>
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<tr>
<td>College Costs: $1896</td>
</tr>
<tr>
<td>Retail Costs: $4086</td>
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</tbody>
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**INCLUSIONS:**

- Office Professional 2010
- Windows 7 Operating System
- Carry Case
- Skin
- Mouse
- Accidental Damage and Insurance
- 3 year warranty
- Help Desk and Hot Swap System
- Track and Trace Cover
- Symantec Antivirus Software
- Adobe CS4
- Standard Managed Operating Environment (MOE)
- Internet connectivity at school.